


Quad-Bus Series

Password Reset Process

Should the Quad-Bus Series KVM Administrator set an Administrator Password and then forget it at some point in time, there is unfortunately no other means to reset the Password back to default (blank) other than via the process as outlined below;

<p>STEP 1:</p>	<p>Configure Hyper Terminal as follows;</p>	<p>Baud rate 115200 8 data bits No parity 1 stop bit Flow control = None</p>
<p>STEP 2:</p>	<p>Attach one end of the Serial Debug Cable to the Computers' RS232 port and the other end to the KVM's Daisy Chain 'IN' connector on the back of the Enterprise KVM.</p>	
<p>STEP 3:</p>	<p>Turn off KVM. Press and hold the escape key on the computers keyboard. Whilst the escape key is held down, power up the KVM. After you see the message in the HyperTerminal window;</p>	<p>Matrix Boot Monitor V2.11 is Up!! You can release the escape key. The KVM is now operating in its boot loader.</p>
<p>STEP 4:</p>	<p>At this point you have access to boot loader commands that are available to reprogram and reset the serial flash of the KVM. Press the enter key a couple of times to get a prompt in HyperTerminal.</p>	<p>You will see a message similar to the following; Matrix Boot Monitor V2.11 is Up!! Type; ; wsf 2 20 0 for versions less than V2.12 then enter. Type; ; wsf 4 20 0 for version V2.12 or greater then enter</p>

Note: For the changes to take effect the Enterprise KVM must be power cycled once the above operation has been performed.